

## STEP BY STEP PROCESS

- 1) Service member is identified as dentally non-deployable (category 3)
- 2) An RHRP dental treatment voucher is submitted and approved by an appropriate ordering authority
- 3) Upon approval, the Service member should contact the RHRP Scheduling Center. The RHRP Medical Services Coordinator will begin a series of outbound calls to initiate contact, if the Service member has not contacted the scheduling center already
- 4) The Medical Services Coordinator identifies availability and selects a suitable clinic near the Service member's preferred location
- 5) Appointment(s) are scheduled, and Service member is notified of date(s), time(s) and location(s)
- 6) Service member will receive a documentation kit 72 hours prior to any appointment
- 7) Service member attends all scheduled appointments and completes all treatment
- 8) Service member is upgraded from a category 3 to a category 1 or 2 dental classification and is now eligible for deployment
- 9) All documents and x-rays are shipped to the RHRP office to undergo a quality assurance check, update military databases and is stored digitally
- 10) All documents and x-rays are returned to Service Component for entry into the Service member's dental record



### FOR QUESTIONS ABOUT ORDERING SERVICES:

1-800-666-2833

or

### FOR MORE INFORMATION:

RHRP email: [rhrp@tma.osd.mil](mailto:rhrp@tma.osd.mil)

CDR Diedre Presley

[Diedre.Presley@ha.osd.mil](mailto:Diedre.Presley@ha.osd.mil)

703-681-3279, ext 154

# RHRP

Reserve Health Readiness Program

## DENTAL PROGRAM





## BACKGROUND

The Reserve Health Readiness Program (RHRP) is a Department of Defense initiative developed in conjunction with Force Health Protection and Readiness.

The Program is designed to supplement the Reserve Component's readiness mission by providing medical and dental services that satisfy key deployment and annual requirements.

## DENTAL TREATMENT PROGRAM

One of the services provided through the RHRP is comprehensive dental treatment management. When a Service member is identified as dentally non-deployable (category 3), a treatment request is entered and approved by the appropriate unit ordering authority. RHRP Medical Services Coordinators then work with the Service member to identify suitable clinics to complete the required treatment.

## ELIGIBILITY

Available to all Reserve Component Service members with several exceptions:

- Reserve Component Service members in an active duty status are not eligible (for example AGR, ADSW, etc.)
- Service members must belong to a unit that has been alerted for deployment
- Service members must have a category 3 dental classification (non-deployable dental status) in accordance with military regulation

## COST

There are no out of pocket expenses to eligible Service members with approved vouchers.

## FREQUENTLY ASKED QUESTIONS

*Q:* What is the Reserve Health Readiness Program (RHRP)?

*A:* Formerly known as the FEDS-HEAL, RHRP is a Department of Defense and Force Health Protection and Readiness program designed to increase Service member medical readiness through the provision of medical and dental services such as dental treatment.

*Q:* What does a category 3 dental classification mean?

*A:* Per Health Affairs Policy: 02-011, a category 3 dental classification indicates that the patient requires urgent or emergent dental treatment

*Q:* Will a category 3 dental classification keep me from deploying?

*A:* Service members with a category 3 dental classification are not worldwide deployable

*Q:* If I get dental treatment through RHRP, do I have to pay anything out of pocket?

*A:* No. Dental treatment through the RHRP is provided at no cost to eligible service members

(for details see "Eligibility" section of brochure)

